

PIPELINE SERVICES

FROM 1 JANUARY 2021

The following tables list the Pipeline services available on the Mid-West and South-West Gas Distribution Systems (excludes ATCO's Albany and Kalgoorlie networks):

AA5 REFERENCE SERVICES

Service Name	Service type	Description
A1	Reference	<p>A1 is a pipeline service under which ATCO delivers gas to a user at a delivery point on the network, where the following preconditions were met at the time the user (then a prospective user), submitted an application for the service:</p> <ul style="list-style-type: none"> • The prospective user is reasonably expected to take delivery of 35 terajoules (TJ) or more of gas during each year of the haulage contract; and • The prospective user is reasonably expected to require a contracted peak rate of 10 GJ or more per hour; and • The prospective user requests user-specific delivery facilities.
A2	Reference	<p>A2 is a pipeline service under which ATCO delivers gas to a user at a delivery point on the network, where the following preconditions were met at the time the user (then a prospective user), submitted an application for the service:</p> <ul style="list-style-type: none"> • Either (or both): <ul style="list-style-type: none"> ○ The prospective user is reasonably expected to take delivery of 10 TJ or more of gas, but less than 35 TJ of gas, during each year of the haulage contract, or is reasonably expected to require a contracted peak rate of less than 10 GJ per hour; or ○ An Above 10 TJ Determination¹ was, or was likely to have been, made under the Retail Market Procedures (WA); and • The prospective user requests user specific-delivery facilities.

¹ Section 139(3) of the Retail Market Procedures (WA) requires the Australian Energy Market Operator (AEMO) to make an Above 10 TJ Determination if, in AEMO's opinion, the gas deliveries to the Delivery Point are likely to exceed 10 TJ in the year immediately following the day of determination. The Retail Market Procedures (WA) are available here: <https://www.aemo.com.au/Gas/Retail-markets-and-metering/Market-procedures/Western-Australia>

Service Name	Service type	Description
B1	Reference	<p>B1 is a pipeline service under which ATCO delivers gas to a user at a delivery point on the network, where the following preconditions were met at the time the user (then a prospective user), submitted an application for the service:</p> <ul style="list-style-type: none"> • Either the prospective user is reasonably expected to take delivery of less than 10 TJ of gas during each year of the haulage contract, or is reasonably expected to require a contracted peak rate of less than 10 GJ per hour; and • The prospective user requests user-specific delivery facilities or standard delivery facilities that include a standard meter with a badged capacity of 18 cubic meters per hour (m³/h) or more.
B2	Reference	<p>B2 is a pipeline service under which ATCO delivers gas to a user at a delivery point on the medium pressure and low pressure parts of the network using standard delivery facilities that include a standard meter with a badged capacity of greater than or equal to 12 m³/h and less than 18 m³/h.</p>
B3	Reference	<p>B3 is a pipeline service under which ATCO delivers gas to an end-use customer at a delivery point on the medium pressure and low pressure parts of the network using standard delivery facilities that include a standard meter with a badged capacity of less than 12m³/h.</p> <p>End-use customers who receive B3 reference services consume less than 1 TJ of gas per year and are small use customers as defined in the <i>National Gas Access (WA) (Local Provisions) Regulations 2009</i>.</p>
Applying a meter lock	Reference	<p>A lock is applied to a valve that comprises part of the delivery facility to prevent gas from being received at the relevant delivery point. This service is available for reference service B2 and B3 users, subject to the suitability of the meter control valve.</p>
Removing a meter lock	Reference	<p>A lock that was applied to a valve to prevent gas from being received at the relevant delivery point is removed. This service is available for reference service B2 and B3 users.</p>
Deregistering a delivery point	Reference	<p>A delivery point is permanently deregistered by removing the delivery facility permanently, removing the delivery point in accordance with the Retail Market Procedures (WA) and removing the delivery point from the delivery point register. This service is available for all reference service users.</p>
Disconnecting a delivery point	Reference	<p>A delivery point is physically disconnected and prevents gas from being delivered to the delivery point. This service is available in respect of delivery points at which a user is provided with reference service B2 or B3.</p>
Reconnecting a delivery point	Reference	<p>The delivery point is reconnected to allow gas to be delivered to the delivery point. This service is available in respect of delivery points at which a user is provided with reference services B2 or B3.</p>

Service Name	Service type	Description
Special meter reading	Reference	An out-of-cycle meter reading of a manually read meter additional to meter readings mandated under the Retail Market Procedures is requested by User at the relevant Delivery Point. This service is available in respect of delivery points at which a user is provided with reference service B1, B2 or B3.

AA5 NON-REFERENCE/CAPITAL WORKS

Service Name	Service type	Description
Upgrade Meter Size	Capital works (Ancillary)	<ul style="list-style-type: none"> Upgrading of existing meter and if necessary an upgrade of the service pipe. Where necessary, the customer's haulage reference service will be amended to be commensurate with the upgraded meter.
Upgrade Meter Pressure	Non-reference (Ancillary)	Upgrade meter outlet pressure: <ul style="list-style-type: none"> Residential B3 - 1.25 kPa to 2.75 kPa Commercial B2 -1.25 kPa to 2.75 kPa Commercial B2 - 2.75 kPa to 5.00 kPa
Meter Retake and Test	Non-reference (Ancillary)	Used to initiate a meter test to see if it falls within allowable limits.
Remove meter set	Non-reference (Ancillary)	Meter set removal when a customer permanently disconnects from ATCO's network
Special meter read at appointed time	Non-reference (Ancillary)	Request to perform a special read on a Basic meter (being a meter that is not read remotely) at a time agreed by ATCO with the customer based on contact details and indicative appointment details provided by the User
Priority remove meter lock	Non-reference (Ancillary)	Removing the lock that was applied to a valve comprising part of the standard delivery facilities to prevent gas from being received at the relevant delivery point as a priority.

Service Name	Service type	Description
Additional metering information	Non-reference (Ancillary)	Services for meter sets including the installation of telemetry device and pulse application to provide additional metering information.
After hours priority restore	Non-reference (Ancillary)	Reconnecting a delivery point outside of normal business hours to allow gas to be delivered to the delivery point.
Apply TAC Isolation Device	Non-reference (Ancillary)	A TAC isolation device is applied to a meter that comprises part of the delivery facility to prevent gas from being received at the relevant delivery point. This service is available for reference service B2 and B3 users, subject to the suitability of the meter.
Remove TAC Isolation Device	Non-reference (Ancillary)	A TAC isolation device that was applied to a meter to prevent gas from being received at the relevant delivery point is removed. This service is available for reference service B2 and B3 users.
Disconnect Service in Street	Non-reference (Ancillary)	Used to initiate when a disconnection of supply when access to the meter is not possible, or endangers the safety of the field personnel, and disconnection of supply can only be effected by disconnecting the service pipe in the street (or closing isolation
Reconnect Service in Street	Non-reference (Ancillary)	Used to request reconnection of gas supply, previously disconnected in the street.
Emergency Change Over	Non-reference (Ancillary)	Used to initiate an urgent new LOM connection to facilitate a customer switching from an electric to a gas HWS for residential customers. .
Relocating a gas meter and/or a gas service pipe	Non-reference (Ancillary)	Relocating gas meter and/or a gas service pipe at the request of a customer.
Priority re-install regulator	Non-reference (Ancillary)	Reconnecting a delivery point to allow gas to be delivered to the delivery point as a priority.

Service Name	Service type	Description
Working in the vicinity	Non-reference (Ancillary)	Engineering Enquiries on requirements to work around a gas main (ie driving over, digging in proximity, standing equipment over)
Mains extensions – Headworks	Capital works (Connection service)	Main extension for a new subdivision (includes residential, commercial and industrial subdivisions)
Mains Extensions - Common trench	Capital works (Connection service)	New mains for subdivisions and large strata's being completed under a common trench agreement.
Mains extensions - single	Capital works (Connection service)	Mains extensions for a single customer

Notes

ATCO has published this list of Pipeline Services in accordance with the requirements of NGR 112D (3).

Prepared: January 2021 - EIM# 104112176